

H.E.R.O.

Harassment Education & Retaliation Overview

Updated
AB 2053
Abusive
Conduct

Dramatizes how employees go from normal, everyday talk to behavior that may cross the line

COURSE OPTIONS

Employee version
Supervisor version

COURSE MODULES

Employee Version includes:

1. Introduction
2. Pre-Course Knowledge Check
3. Behavior Tracking: Identifying types of harassing behavior
4. Recognizing Diversity
5. Recognize & Prevent Bullying, Workplace Violence, Mobbing, and Cyber-bullying
6. Recognize Subtle Harassment
7. Observe and avoid retaliation
8. Resolve the mystery and identify four harassment resolution options
9. Post Course Assessment and Certificate of Completion

Supervisor Version Adds:

1. Effective Supervisory Methods: The Interview
2. Effective Supervisory Methods: The Intervention
3. Post Assessment - Supervisor Course



Overview

MYCA:Learning, a leader in e-learning for more than 10 years, has partnered with Anderson-davis, Inc., an innovator in harassment prevention training for over 30 years, to create the next generation of harassment training for employees and supervisors. H.E.R.O. is a mystery based eLearning course that tells a story and dramatizes how employees go from normal everyday talk to behavior that may cross the line.

Our course follows employees through their workplace over a couple of months to better understand the various ways their behavior negatively impacts others and the harm that bullying, disrespectful behavior, retaliation and harassment can have on their coworkers. Join Field Detective and Research Analyst, Oliver and Felicity, as they uncover information and obtain clues to determine which employee was disciplined and why.

Participants are challenged to demonstrate their comprehension of the content presented. Our eLearning courses use 20-30 video scenarios that demonstrate resolution skill-building activities and provide participants with the opportunity to practice these skills. They receive in-depth feedback about why one response is more effective and the other responses are less effective in identifying or resolving that harassment/discrimination situation. Course bookmarking allows a user to leave and come back to to the topic where they left off.

Contact us to receive complimentary full course review access.

In addition, ask about our trial pilot program.

- Mystery-based eLearning course
- Engages all demographics in field and office work environments
- Participants view the ways behavior can negatively impact others
- Participants collect clues to solve the mystery instead of simply asking them to determine if a situation is harassment or not
- Breaks through participant's frequent indifference to online harassment training
- Optional content and quick course personalization available

